



## On-Site IT Services

### GET LOCAL SUPPORT WHEN YOU NEED IT, WHERE YOU NEED IT

Looking for assistance with managing your IT infrastructure? 2NDGEAR can help revitalize and maintain your system with full support to on-demand services – all with local technicians and engineers in your area.

### A CUSTOM FIT IT SOLUTION

Based on your school's need of IT support, our turnkey solutions are designed around your needs. Our dedicated team will work with you to ensure your IT infrastructure is stable and secure.

Whether it's on-call dispatching, part-time assistance, or full-time management of your IT system, we've got you covered and will support you with the right services including:

- Automation & Management
- Cloud
- Consulting
- Data Backups
- Data Migrations
- Deployments
- End-User Computing
- Help Desk Support
- IT Refreshes
- IT Security & Compliance
- Networking & Cabling
- Storage
- System Monitoring
- Technology Strategy & Planning
- Virtualization
- And more...



For more information contact:

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## THE 4 STEP PLAN

Depending on your organization's unique needs, we break down the process into 4 approaches and apply them where needed.

### STEP 1: ASSESSMENT

Our engineers start by reviewing your IT infrastructure to determine current and future needs.

- Documenting of immediate challenges
- Evaluating organization needs

### STEP 2: RECOMMENDATIONS

Our analysis will include recommendations based on industry best practices.

- Short term fixes
- Road map for scalability and sustainability
- Discounted refurbished alternatives

### STEP 3: IMPLEMENTATION

Based on our recommendations or if you just need additional resources, we'll schedule implementation of immediate fixes and assist with planning a long term overhaul (if needed), all while:

- Minimizing disruption to your business
- Accommodating budgetary constraints

### STEP 4: MONITORING & MAINTENANCE

Once your IT infrastructure is up to speed, you can select a custom continued care package that ensures stability and system health.

- Monitoring of environment for prevention of outages and hardware failure
- Enabling fast on-site dispatch when needed

### CREATING YOUR CUSTOM SOLUTION

To find the right fit for your organization's IT needs, contact your sales representative.

## MORE ABOUT 2NDGEAR

In operation since 1987, we've worked with over 3,500 schools and businesses. Rest assured, when you work with 2NDGEAR, you gain access to:

- Full IT lifecycle support – assets and services management
- Certified technicians and engineers
- A personal account representative
- Nationwide network of trusted partners



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